UNOS and Participant Obligations

COIIN: Partnership for Success	
UNOS Obligations and Contributions	**Participant Obligations and Contributions**
Promoting Innovation and Improvement	
Coaching and education by trained performance improvement staff	**Engage and sponsor** a team to support the improvement efforts. **Launch** a campaign for improvement
Tools you can use: Practical applications of PDSA, Process Mapping, Root Cause Analysis and Action Planning to support improvement	**Learn and apply** the tools while you improve
Change Package and Intervention Guides on 3 key focus areas: Waitlist Management, Organ-Offer and Acceptance and Care Coordination	**Contribute to the refinement of existing work.** Intervention guides are dynamic and success depends on constant feedback
Access to Webinar learnings on key topics to drive improvement	**Select the Right Team** to launch the campaign. See the Reqirements for Participation and Expectations and Time Commitment in the application and operational guidelines to help identify key program personnel
Access to the COIIN Collaborative Learning Web Portal for best practices, resources and tools	
Access to COIIN Faculty who have proven clinical improvements and expertise in the areas of Waitlist Management, Organ Offer and Acceptance and Care Coordination	**Support the Collaborative Framework:** "All Teach, All Learn, All Lead"
Optimizing Relationships	
Introduction to the Science of Relational Coordination. A scientific approach to outcomes improvement through optimizing relationships that are critical to successful transplantation	**Engage your partner OPO** and internal transplant team in a commitment to improve
Providing the use of the Relational Coordination instrument to measure baseline performance and at the end of the project life-cycle	**Commit to improve relationships** within the transplant team and with your OPO in the areas of timely and effective communication, problem solving, mutual understanding of shared goals and roles.
Coaching and recommending key actions to support change by Relational Coordination Interventionists	
Optimizing Data Monitoring, Management and Analysis	
Data mining from existing data sources to drive improvement (Tiedi®, SRTR CUSUM reports) for outcome and process measurement	**Review data monthly** and create action plans based on the results
Access to the Data Collection tool (REDCap) for the few process measures that are not discrete data elements or not available through any other source	**Commit to more frequent data submission** within Tiedi (30 days) to allow for more real time data analysis of the problem you are trying to solve
Access to the COIIN Data Dashboard Tool (Tableau) to provide visual displays of data and personalized, actionable data to drive improvements	**Support transparency in your data analysis** and share your insights with your peers within COIIN during monthly collaborative discussions and ongoing interactions through the collaborative learning web portal
Access to Data Reporting Guides to optimize the use of existing available reports (e.g. UNOS ROO report)	**Provide feedback** to the Measure collection process. Process Measures are dynamic and success depends on cycles of refinement.
Waiver from MPSC review of kidney outcomes during the life cycle of the project	**Engage** in the UNOS COIIN partnership for real time improvement and innovation with timely data submission, action planning and use of performance improvement methodologies
Expenses to Participate	
UNOS Covers	**Participating Organization Covers**
UNOS COIIN Staff Personnel Costs - Performance Improvement Specialists, Research and Analytics, and Clinical Specialists to support the efforts with the transplant/OPO team	Cost of Transplant/OPO staff to carry out the COIIN project succesfully. See Expectations and Time Commitment for Key Program Personnel in the application and operational guidelines
Relational Coordination Analytics and Use of Survey Instrument	
All Travel and Lodging Costs for all Participating Transplant Hospitals and OPOs (3 representatives)	
Development and licensing for all REDCap, Tabeau and Relational Coordination Survey Tool	